

Did You Know...?

Starnet offers numerous IT-related services in support of many of today's complex IT operational issues.

SOS -Gold™ (Starnet Comprehensive Ongoing Service Offering) –

Reactive – Proactive – Quarterly Project – Server Monitoring

StarCONVERGE™ –

Converged Voice/Data Practice

StarVIEW™ –

Real Time Application Performance Monitoring

StarASSURE™ –

Managed Voice over IP Services

StarSCOPE™ –

Internet Security and Bandwidth Utilization Assessment

StarWATCH™ –

Remote Network Monitoring

StarDR™ –

Disaster Recovery – Business Continuity Managed Service

StarSECURE™ –

Firewall, VPN, 2-Factor Authentication, Content Filtering, Secure Proxy, IDP

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PHOENIX -AZ (Secure Data Center)

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STARNET VoIP NETWORK READINESS ASSESSMENT

In order to insure an orderly and efficient transition LAN-based telephony (VoIP) Starnet provides prospective customers a VoIP Network Readiness Assessment.

The objective of this assessment is to:

- 1) identify, prior to installation, any pre-existing network conditions, issues, traffic patterns or mis-configurations that might impact optimum voice quality
- 2) identify any infrastructure upgrades that would be required to provide the underlying network foundation for optimum voice quality

To accomplish these objectives Starnet performs 3 specific tasks on the customer's network

- 1) Network Sniffer Traces – To identify any mis-configured network nodes or identify the presence of any network conditions at the time of assessment, which may impede optimum voice quality
- 2) Internet Traffic Profiling – To identify any employee internet-based activity that may cause issues in maintaining optimum voice quality (e.g. frequent instances of streaming audio, video) or to identify the need for bandwidth control.
- 3) Selective Cable Testing – Testing of a sampling of network drops to measure Signal-to-noise ratios, distances etc. (May not be required if existing cabling is relatively new and has been certified)

Charges for Starnet's Voice Readiness Assessment are credited back to customer, if customer moves forward with a system purchase from Starnet.