

Did You Know...?

Starnet offers numerous IT-related services in support of many of today's complex IT operational issues.

SOS –Gold –(Starnet Comprehensive Ongoing Service Offering) –

Reactive – Proactive – Quarterly Project – Server Monitoring

StarCONVERGE–

Converged Voice/Data Practice

StarSHAPE–

WAN Bandwidth Management
As A Service

StarASSURE–

New Age Telephony Solutions
As a Service

StarSCOPE–

Internet Security and Bandwidth Utilization Assessment

StarWATCH–

Remote Server & Network Monitoring

StarDR–

Disaster Recovery – Business Continuity Managed Service

StarSECURE–

Firewall, VPN, 2-Factor Authentication, Content Filtering, Secure Proxy, IDP

WESTLAKE VILLAGE–CA

2659 Townsgate Rd, #227
Westlake Village, CA 91361
Phone: 805.371-0585
CA Toll Free: 800.779.0587

PHOENIX –AZ (Sales-Service)

11022 N. 28th Dr, # 205
Phoenix, AZ 85029
Phone: 480.421-9217
AZ Toll Free: 866.477.4450

PHOENIX –AZ (Secure Data Center)

3110 N Central Ave.
Park Central Mall – Bldg 1
Phoenix, AZ

www.starnetdata.com

--- Enjoy the benefits of New Age Telephony without the upfront capital costs or ongoing costs of administration and maintenance---

StarASSURE --

Starnet's Comprehensive Managed 'New Age Telephony' Service Offering

The Problems:

- **Old Technology-** Antiquated voice and data communications systems that hinder productivity and the ability to compete.
- **"Technology Decay"-** The phenomenon of declining return on investment due to inadequate system maintenance and lack of ongoing training.
- **Capital Outlay-** Cash flow impact of investing in new technology.
- **Downtime-** The potential for downtime when implementing new technology.

The Solution:

Starnet offers customers an option for enjoying leading edge telephony technology without having to make significant upfront investments in equipment, or significant ongoing expenditures for system management, administration and maintenance.

Under **StarASSURE** customers can leverage Starnet's 11 years in deploying VoIP technology and our strong vendor partnerships to be able to take advantage of the benefits of a 'New Age Telephony' solution without the traditional costs of buying, operating and maintaining sophisticated technology.

Under **StarASSURE** Starnet provides your enterprise a leading edge telephony solution, and provides all system management and maintenance services, for a single monthly payment. No longer will your business be subject to unforeseen or unexpected expenditures on telephony.

StarASSURE protects and optimizes your investment by eliminating the phenomenon of "Technology Decay©" where the performance of technology systems degrade over time without an element of ongoing support. Starnet's ongoing management of the system provides assurance you will always be enjoying optimum efficiency from the technology.



StarASSURE is specifically designed to help small companies that:

- Require replacement of existing voice communications technology to a modern and efficient system but can't justify the initial upfront capital expenditures
- Do not have a team that can adequately manage and support the technology over time to enable its full potential
- Do not want to worry about unforeseen and unknown expenses that could be realized when they purchase new technology

Our StarASSURE "New Age Telephony As A Service" offering includes

1. **Advanced Technology** – enhance your competitive positioning with improved telecommunications
2. **System Design & Implementation** – Starnet performs a 'turnkey' installation including training
3. **Ongoing System Management & Administration** – Starnet performs all management and administrative tasks to free up your resources for other tasks for which they are better suited.

Under **StarASSURE** customers enjoy:

- **COMPETITIVE ADVANTAGE** - Enables your employees to better serve your customers with leading-edge communications technology.
- **TECHNOLOGY REFRESH** - Assures you that your investment is always relevant.
- **ATTENTION** - Priority support from the Starnet Voice TEAM.
- **AFFORDABILITY** – Save on upfront capital expense and unforeseen future expenditures
- **CONTINUOUS PROACTIVE MAINTENANCE** - Periodic review of the overall health and performance of your technology investment.
- **SKILLS TRAINING** - Periodic training sessions (quarterly) to refresh existing employees and introduce new employees to the features and capabilities of the technology.
- **KNOWLEDGE TRANSFER** - Option to have Starnet train your system administrator to manage the system to a specified degree or eventually take over some of the day-to-day management tasks.
- **FLEXIBILITY** - System can be expanded or enhanced with additional capacity or add on features without capital outlay.
- **GUARANTEED SERVICE** – Remote system management insures timely response
- **CONTROL** - Reports can be produced for call activities, system health, and more.
- **BUSINESS CONTINUITY** - Regularly scheduled system back up performed.

